Thames Chase Forest Centre operation procedures

COVID-19

Procedures for the Forest Centre public buildings from Saturday 11th July 2020

Preparation

Preparations for all using the Forest Centre buildings

Only the Visitor Centre shop, cafe and toilets will be open to the public.
Each area is operating as a separate unit
Signs are posted on entry points to remind all users of the buildings of safety procedures.
Sanitising dispensers have been provided at all entry points to the buildings.
Each child must be accompanied by an adult at all times in the buildings

Preparation of Visitor Centre shop area

Everyone will enter and leave through the main entrance only (the front door will be fixed open)
Hand sanitising is available in the entrance lobby
A one way system will operate using clear signage and safe distance markings both outside and inside the building
Only 10 visitors in the building at a time
Visitors are asked not to handle goods in the shop unless they wish to purchase
Contactless card payment is requested

Preparation of cafe area

Clear signage is in place to the entrance
A one way system is signed to the cafe with safe distance marking
A one way system will operate through the cafe with take away service only
Contactless card payment only
Please dispose of your cafe waste in the bins provided on the terrace

Preparation of toilets

Follow the signs to the north doors of the barn
There is a sanitising station at the barn door.
A one way system will operate with safe distancing
There is a one-in-one-out system for both men and women to the toilet area
Exit is signed through the barn to the north door
Sanitising dispensers are installed in each toilet.
Toilets will be sanitised twice a day
Toilets will be thoroughly cleaned at the end of each day.

Anyone showing Coronavirus symptoms whilst at the Forest Centre, please do not enter the building, and follow NHS guidance.